

H&R Block Risk-Free Advantage

Here's How to Receive Your Refund:

Step 1: Purchase H&R Block At Home™ 2009 Tax Software ("Qualifying Software Product") on or between the dates of January 1, 2010 and June 30, 2010 (the "Software Purchase Period") and any Qualifying Service (as defined below) on or between the dates of January 1, 2010 and October 31, 2010 (the "Service Purchase Period"). "Qualifying Service" means any of H&R Block's Instant Cash Back, Audit Assistance, and Personal Tax Preparation services from participating H&R Block retail offices.

Step 2: Call us at 1-800-HRBlock Please be prepared to provide the following information:

Name _____
Address _____
Phone Number _____
Email Address _____

Qualifying Software Product and Price Paid _____

Activation Code from the Software _____

Qualifying Service and Price Paid _____

Transaction Number from Your Service Receipt _____

A refund cheque will be mailed to you within 8–12 weeks.

TERMS & CONDITIONS: Offer good on any purchase of a Qualifying Software Product made during the Software Purchase Period when combined with the purchase of a Qualifying Service during the Service Purchase Period. Any purchases of a Qualifying Software Product and/or a Qualifying Service outside the applicable purchase period are not eligible for this offer. Purchase date is determined by the invoice or receipt date of the Qualifying Software Product or Qualifying Service, as the case may be. Purchase H&R Block At Home Deluxe 2009 to be eligible for a \$40 refund or H&R Block At Home Premium 2009 to be eligible for a \$60 refund (in each case, when combined with the purchase of a Qualifying Service). Offer applies only to purchases of physical boxed Qualifying Software Products purchased at retail stores. This offer is non-transferable and may not be combined with other offers or discounts. Offer open to legal residents of Canada only. Void where taxed, restricted or prohibited by law. Limit one (1) refund per person. Claims must be submitted by phone. All claim submissions must include: (1) activation code from the tax software; and (2) transaction number from the service receipt. All claim submissions must be received no later than October 31, 2011. H&R Block Canada reserves the right to deny and/or disregard any refund request that it deems, in its sole discretion, to be false or fraudulent. P.O. Boxes are not acceptable; to be eligible for a refund, a valid street address must be provided. Please allow 8–12 weeks for delivery of your refund cheque. **Cheques are void if not cashed within 90 days of issuance and cannot be reissued.** H&R Block Canada is not responsible for late delivery of, lost, mutilated, damaged, or misdirected cheques. These Terms and Conditions and the original itemized receipts should be kept for your records. **Privacy Statement:** By submitting a claim submission, each claimant consents and agrees to the collection and use of his or her personal information for the purpose of administering the refund claim. H&R Block Canada will not use a claimant's personal information for any other reason, nor will it otherwise disclose such information to any third party. See H&R Block Canada's privacy policy, which is available at <http://www.hrblock.ca/legal/privacy.asp>, for information on how personal information is handled. For questions regarding this policy and/or its treatment of your personal information, please call H&R Block Canada at 1-800-561-2154.

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